

# DISASTER DIRECTORY

## SONOMA COUNTY



GOVERNOR'S OFFICE OF  
EMERGENCY SERVICES:  
[CalOES.ca.gov](http://CalOES.ca.gov)



## LISTOS CALIFORNIA EMERGENCY PREPAREDNESS CAMPAIGN

Far too often, the people and communities hardest hit by natural disasters are those least equipped to survive them. The Listos California Emergency Preparedness Campaign helps highly vulnerable populations get ready for wildfires, earthquakes and floods, before disasters strike. (Listos means “ready” in Spanish.)

Emergency alerts are the cornerstone of readiness and all Californians should receive them. But in too many counties, few people do. To help, we created customized Disaster Directories for all 58 counties in both English and Spanish. Each directory provides:

- A brief profile of the county’s disaster risks
- Relevant vulnerabilities of its residents
- State and local alert resources for
  - General emergencies
  - Earthquakes
  - Wildfires
  - Public Safety Power Shutoffs
- Resources for people who are medically dependent on electricity
- State and county resources on COVID-19

Listos California hopes these Disaster Directories help bridge the gap between people in harm’s way and alerts that save lives. Please note that this directory is accurate as of the date on its cover. Be sure to check the status of any resource for the latest updates.

### **Karen Baker**

Architect and Co-Chair of Listos California Emergency Preparedness Campaign  
Senior Advisor in the Governor’s Office of Emergency Services (Cal OES)

Anchored at the California Office of Emergency Services, Listos California was launched in 2019 through an investment of public funds by Governor Gavin Newsom and state lawmakers. For more tools and tips to prepare for disasters, go to [LISTOSCALIFORNIA.ORG](https://listocalifornia.org).

# GUIDED SEARCH DIRECTORY

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[COUNTY  
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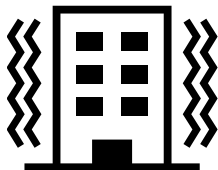
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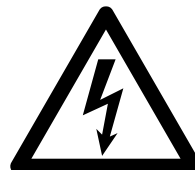
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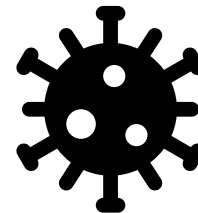
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# COUNTY OVERVIEW

## SONOMA COUNTY AT A GLANCE

**Sonoma County:** Located in Northern California bordering the Pacific Ocean; considered the largest of the 9 San Francisco Bay Area counties

**Major cities:** 9 incorporated cities, 6 tribal nations and many unincorporated communities



Characterized by steep mountainous areas, broad flat river valleys and over 76 miles of coastline, Sonoma County faces a variety of hazards, including **earthquakes, floods, wildland fires and landslides**.<sup>1</sup> Bounded on the West and the East by several major faults,<sup>2</sup> **earthquake** and **ground shaking** pose the greatest risks to life and property within the county. **Flood damage**, a persistent problem, occurs with such frequency that the county is considered one of the highest repetitive loss communities in the nation. Half of the county is located in rugged, rural areas with steep slopes and limited access, creating a significant **wildland fire** hazard for large areas of Sonoma County.<sup>3</sup>

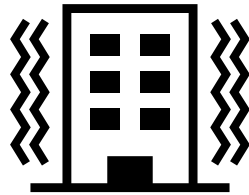
# COUNTY OVERVIEW

## SONOMA COUNTY BY THE NUMBERS



**3,800**

Number of residents evacuated in the 2019 Russian River Flooding event, which damaged 2,000 properties and resulted in 4,000 tons of debris.<sup>4</sup>



**72%**

Probability that a magnitude 6.7 or greater earthquake will occur in the Bay Area in the next 30 years.<sup>1</sup>



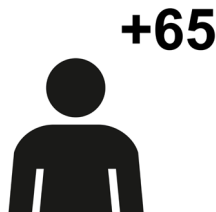
**185**

Number of fire personnel that combatted the 2020 Glass Fire, which burned 67,484 acres in Sonoma and Napa Counties.<sup>5</sup>



**77,758**

Acres burned during the 2019 Kincade Fire, resulting in the destruction of over 400 structures.<sup>6</sup>



**17.4%**

Residents aged 65 and older, higher than the California average.<sup>7</sup>

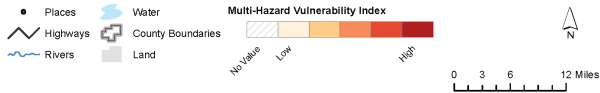
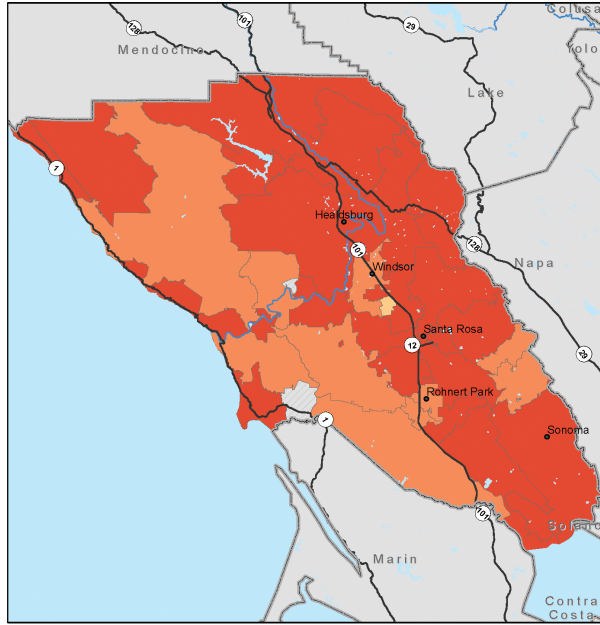


**50**

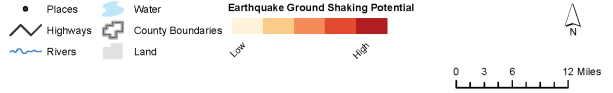
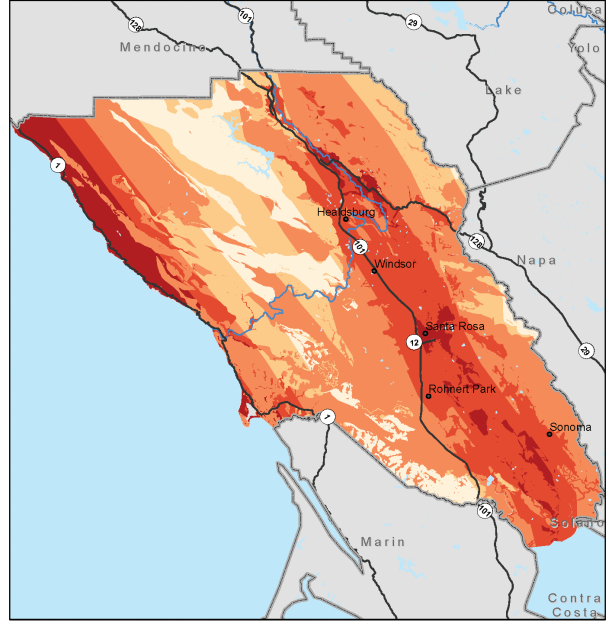
Average number of landslides that occur in Sonoma County each winter.<sup>1</sup>

# SONOMA COUNTY HAZARDS

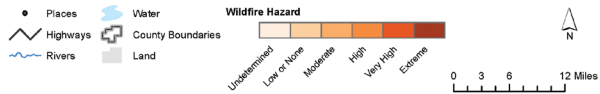
Multi-Hazard Vulnerability Index



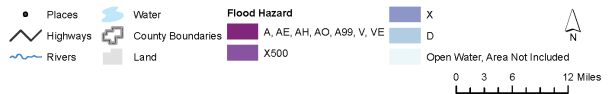
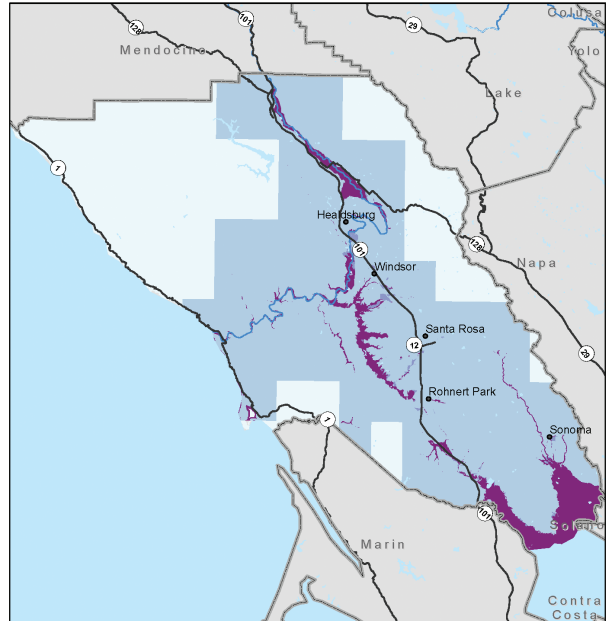
Earthquake Hazard



Wildfire Hazard

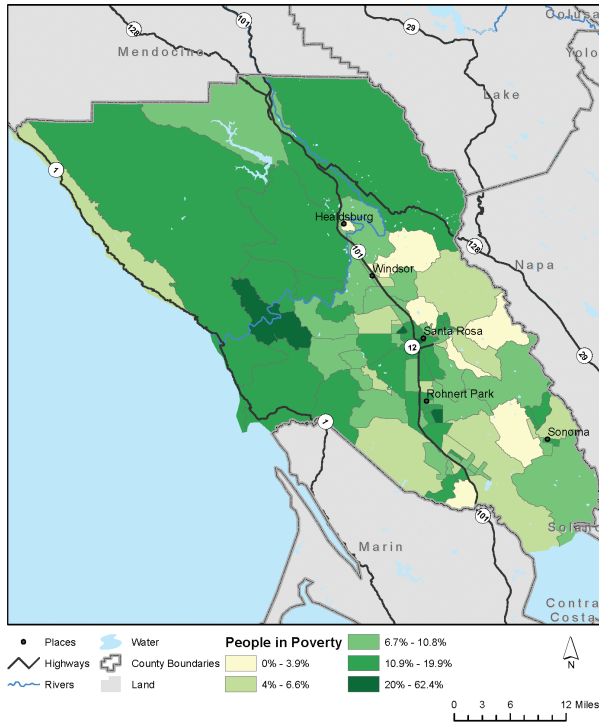


Flood Hazard

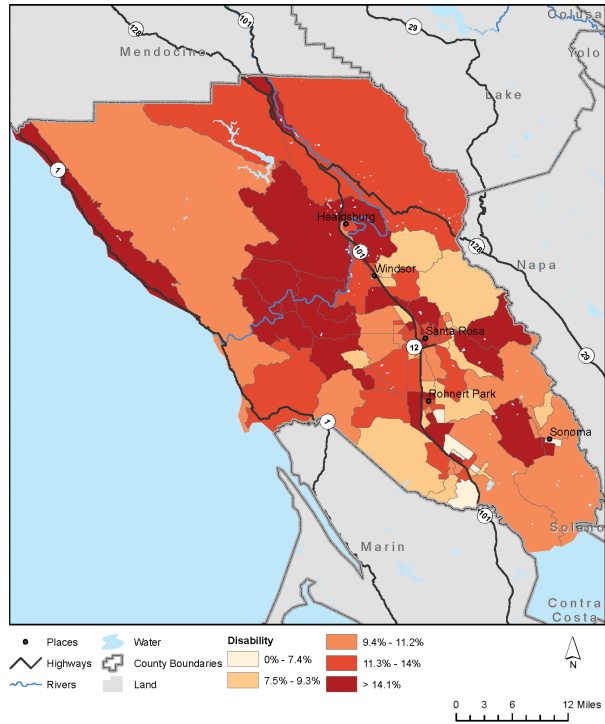


# SONOMA COUNTY VULNERABILITIES

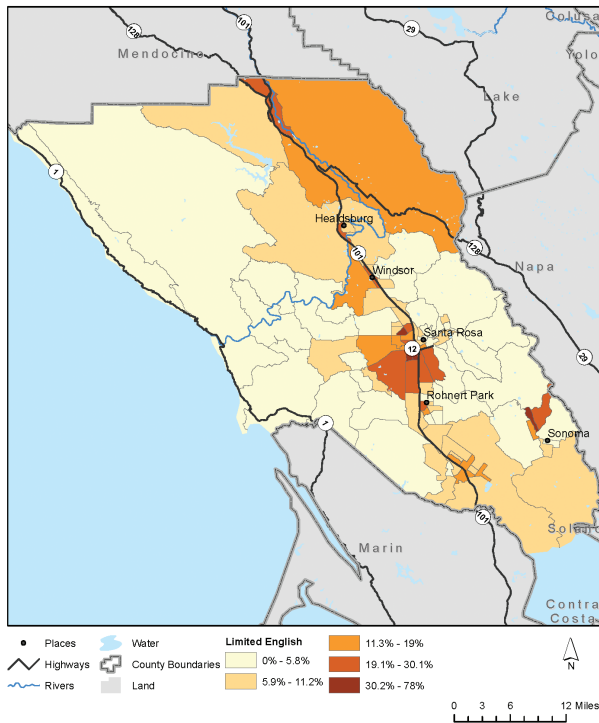
People in Poverty



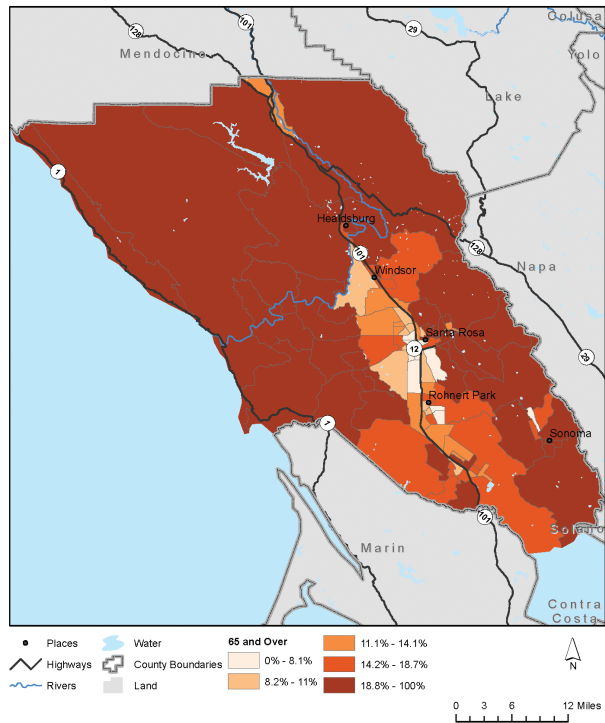
Disability



Limited English Language Proficiency



Age 65 and Over





## WHAT ARE EMERGENCY ALERTS?

When emergencies and disasters strike, public safety agencies use different types of alerts to send emergency information to your cell phone, landline, radio or television.

### What are the main types of Emergency Alerts?

- **Wireless Emergency Alerts (WEA)** are a national service that sends a vibration, loud tone and short message through your phone if an emergency is nearby. You must have a cell phone that is WEA enabled to receive alerts. You don't need to sign up and there is no charge to you. You can check the settings in your phone to make sure the alerts are activated.
- **The Emergency Alert System** can be used by state and local officials to deliver important emergency messages to your TV or Radio.
- **Mass Notification Systems** like reverse 9-1-1 send an alert to your landline phone if you are in an affected area. Check with your city or county to see if you need to opt into this service.
- **Outdoor Warning Sirens** warn you to get inside immediately for more information. These can only be heard outside.
- **Weather Radios** will broadcast loud alert sounds during an emergency. If the power is out and your TV is not working, these radios can still broadcast continuous weather and emergency information specific to your area, 24/7.





# CALIFORNIA DISASTER RESOURCES

## LISTOS CALIFORNIA

### About

Listos California is the state of California's emergency preparedness campaign. (Listos means "ready" in Spanish.) You can find 5 easy steps to prepare for any natural disaster at their website. You will also find tips and tools to help you during the COVID-19 pandemic.

### Website

[LISTOSCALIFORNIA.ORG](https://LISTOSCALIFORNIA.ORG)

### Text

Text [LISTOSCA](tel:72345) to 72345 to receive tips in English or Spanish on how to prepare for natural disasters. You will receive one tip per day, at the time of your choice, over the course of one week.

## DISASTER RESOURCES FOR IMMIGRANT CALIFORNIANS

### About

If you are an immigrant Californian, you can find links to disaster recovery resources and information on ensuring your health and safety. Resources are available in a variety of languages.

### Website

[TINYURL.COM/CALIFORNIAIG](https://TINYURL.COM/CALIFORNIAIG)

## STATE OF CALIFORNIA OFFICE OF EMERGENCY SERVICES

### About

You can find the latest emergency news for any disaster, and tips on readiness for individuals, families, businesses, schools and more.

### Website

[CALOES.CA.GOV](https://CALOES.CA.GOV)



# GENERAL EMERGENCY ALERTS



## SoCoAlert, SONOMA COUNTY EMERGENCY NOTIFICATIONS

### About

You can opt-in to receive emergency notifications from Sonoma County via phone calls, text messaging, email and more. You can register multiple communication methods and addresses to receive emergency alert notifications near you. All information is confidential.

### Register by Phone or Text

(707) 565-1369

Text your zip code to 888777

### Register Online

English: [TINYURL.COM/SOCOALERT](https://tinyurl.com/socoalert)

Spanish: [TINYURL.COM/ALERTASONOMA](https://tinyurl.com/alertasonoma)

### Directions

1. Visit [TINYURL.COM/SOCOALERT](https://tinyurl.com/socoalert) or [TINYURL.COM/ALERTASONOMA](https://tinyurl.com/alertasonoma) (Spanish) to sign up for a new account
2. Once registered, you can choose to receive alerts via text, cell phone, email or TTY device.



## CodeRED, MOBILE APPLICATION

### About

You can download the free CodeRED Mobile Alert app to receive notifications directly to your mobile device. The app is geo-aware so no matter where you are, you can receive an alert specific to your location. Sonoma County recommends registering for both CodeRED alerts online as well as downloading the app. The CodeRED Mobile Alert app is available through the Apple iOS Store or Google Play.

### Register via Mobile App

[TINYURL.COM/SONOMAAALERTAPP](https://tinyurl.com/sonomaalertapp)

### Directions

1. Visit the iOS Store or Google Play and download the CodeRED Alert App to your mobile phone.
2. Once the app is downloaded, tap "Allow" to receive notifications. Registering for an account is not necessary to receive alerts.



# GENERAL EMERGENCY ALERTS



## SoCo EMERGENCY AND PREPAREDNESS WEBSITE

### About

You can find preparedness information and resources, as well emergency updates all in one place from Sonoma County. Information is provided in many languages.

### Website

[SOCOEMERGENCY.ORG](https://SOCOEMERGENCY.ORG)



## SONOMA COUNTY POCKET EMERGENCY PREPAREDNESS GUIDE

### About

You can list your contacts, check your Go Bag, find tips for local hazards and other emergency resources that can help you to plan for and stay safe in a disaster. You can download and print the guide by visiting the website.

### Website

[TINYURL.COM/POCKETEMERGENCY](https://TINYURL.COM/POCKETEMERGENCY)



## LOCAL RADIO STATION FOR EMERGENCY ALERTS

### About

You can tune into your local radio station to receive emergency information.

### Radio Stations

[KCBS 106.9 FM, 740 AM](#)

[NEWS TALK KSRO 103.5 FM, 94.5 FM, 1350 AM](#)

[BILINGUAL PUBLIC RADIO KBBF 89.1 FM \(SPANISH\)](#)

[NORTHERN CALIFORNIA PUBLIC RADIO KRCB 91 FM](#)

[KZST 100.1 FM](#)

[NOAA WEATHER RADIO FREQUENCY 162.475](#)



# GENERAL EMERGENCY ALERTS

## CALIFORNIA EMERGENCY ALERTS

### About

Each county in California has an alerting program that you can sign up for to receive alerts if an emergency situation were to arise in your county. If you work in one county, but you live in another, you can sign up for both using this website.

### Website

[CALALERTS.ORG](https://CALALERTS.ORG)

### Directions

1. Visit [CALALERTS.ORG](https://CALALERTS.ORG) and click SIGN UP in the top right corner.
2. Click the name of your county. You can sign up for your county's alert system by following the directions.



## SONOMA COUNTY SOCIAL MEDIA

### About

You can find preparedness messaging and emergency updates by following the social media sites below.

### Twitter

[@COUNTYOFSONOMA](https://twitter.com/COUNTYOFSONOMA)

[@SONOMAGSD](https://twitter.com/SONOMAGSD)

[@SONOMASHERIFF](https://twitter.com/SONOMASHERIFF)

[@SONOMACOHEALTH](https://twitter.com/SONOMACOHEALTH)

### Facebook

[FACEBOOK.COM/COUNTYOFSONOMA](https://FACEBOOK.COM/COUNTYOFSONOMA)

[FACEBOOK.COM/SONOMAGSD](https://FACEBOOK.COM/SONOMAGSD)

[FACEBOOK.COM/SONOMA.SHERIFF](https://FACEBOOK.COM/SONOMA.SHERIFF)

[FACEBOOK.COM/SONOMACOUNTYDHS](https://FACEBOOK.COM/SONOMACOUNTYDHS)

[FACEBOOK.COM/SOCODEM](https://FACEBOOK.COM/SOCODEM)



# GENERAL EMERGENCY ALERTS



## 2-1-1 SONOMA COUNTY

### About

During a disaster, you can find emergency information about road closures and local shelters. 2-1-1 is available 24 hours a day, 7 days a week. 2-1-1 utilizes both bilingual call specialists and a phone-based translation service to offer 2-1-1 information and resource referrals in over 150 languages.

### Website

[211SONOMA.ORG](https://211SONOMA.ORG)

### Directions

Via Phone: Dial 2-1-1 from a landline or cell phone in Sonoma County or you can dial toll-free 800-325-9604

Via Text: Text your zip code to 898-211



# EARTHQUAKE EMERGENCY ALERTS

## CALIFORNIA EARTHQUAKE EARLY WARNING

### About

The California Earthquake Early Warning System delivers warnings to Drop, Cover and Hold On via cell phones before the strongest shaking arrives. There are two ways to receive the alerts:

**WEA Alerts:** ShakeAlert messages can be sent to your cell phone or other WEA enabled devices, alerts that an earthquake is happening in your area. There is no need to subscribe.

**Free MyShake App:** You can download the free MyShake App which will send earthquake alerts to your cell phone or WEA enabled device when you do not have cell service but do have Wi-Fi.

### Website

[EARTHQUAKE.CA.GOV](http://EARTHQUAKE.CA.GOV)

### Directions

1. Check your phone to make sure the alerts are activated.
2. Visit the Apple App Store or Google Play to download the application available in both English and Spanish.
3. Go to the System Settings in your cell phone or WEA enabled device, and make sure that location services are turned on.



# WILDFIRE ALERTS & RESOURCES

## CAL FIRE TEXT ALERTS

### About

You can sign up using your phone number and zip code to receive text alerts about wildfires near you. Sign up using the website.

### Website

[PLAN.READYFORWILDFIRE.ORG](https://PLAN.READYFORWILDFIRE.ORG)

## CAL FIRE EMAIL NEWS

### About

You can receive real-time, county-specific updates on wildfires in your area via email. Sign up using the website.

### Website

[TINYURL.COM/CALFIREMEDIA](https://TINYURL.COM/CALFIREMEDIA)

## CAL FIRE WILDFIRE INCIDENTS

### About

You can receive accurate updates about wildfires near you by entering in your zip code. Go to this website to view all active wildfires near you.

### Website

[INCIDENTS.READYFORWILDFIRE.ORG](https://INCIDENTS.READYFORWILDFIRE.ORG)

## STATE OF CALIFORNIA WILDFIRE RESOURCES

### About

You can find a list of wildfire resources on a variety of issues, such as sheltering, transportation impacts and power shut-offs.

### Website

[RESPONSE.CA.GOV](https://RESPONSE.CA.GOV)



# WILDFIRE ALERTS & RESOURCES

## READY FOR WILDFIRE WEB-BASED APP

### About


If you take a short survey to identify your living situation, the web-based app will send you free and personalized steps you can take to prepare for wildfires in your area. You can access the web-based app and survey through a computer, tablet or mobile phone by going to the website.

### Website

Available in English and Spanish: [PLAN.READYFORWILDFIRE.ORG](https://PLAN.READYFORWILDFIRE.ORG)

### Directions

READY FOR WILDFIRE is not available in Google Play or the iOS App Store. You can save the web-based app directly to your mobile phone home screen for quick access.

1. From your mobile phone, visit [PLAN.READYFORWILDFIRE.ORG](https://PLAN.READYFORWILDFIRE.ORG).
2. For Android users, you will see an “Add to Home Screen” pop-up message to save the web app to your device home screen.
3. For iPhone users, you can click the share option  and scroll and tap the “Add to Home Screen” button.





# POWER SHUTOFF RESOURCES



## PUBLIC SAFETY POWER SHUTOFF ALERTS (PSPS)

### About

During extreme weather or wildfire conditions, your local energy company may need to shut off the power. You can sign up to receive notifications in advance.

### Website

You can register online for PSPS alerts from SoCal Edison, SDGE or PG&E. You will also find on this website fact sheets and checklists on how you can prepare for a PSPS.

[PREPAREFORPOWERDOWN.COM](https://www.prepareforpowerdown.com)

### Phone

You can register by phone for PSPS alerts.

### PG&E, Serving Sonoma County

1-877-9000-PGE or text ENROLL to 97633

## POWER SHUTOFF HOTLINE

### About

If you are a medically vulnerable Californian, during a power shutoff, you can call this hotline to find resources within your area. Assistance is available in many languages and 711 Telecommunications Relay Services are also available for persons with a hearing or speech disability.

### Phone Number

(833) 284-3473

### Phone Line Hours

Daily, 9:00am-9:00pm



# POWER SHUTOFF RESOURCES

## MEDICAL BASELINE NOTIFICATION

### About

If you are dependent on electricity for a medical device such as a breathing machine, power wheelchair, home oxygen or dialysis, you can be added to your energy company's list of customers who have urgent electrical needs. Your energy company may send extra alerts or knock on your door to ensure your safety during Public Safety Power Shutoffs. Be sure you call your electrical company to notify them of your electricity needs.

### Website

Medical Baseline Application [TINYURL.COM/MEDICAL-BASELINE](https://TINYURL.COM/MEDICAL-BASELINE)

ADA Emergency Power Planning Checklist [TINYURL.COM/PSPSOUT](https://TINYURL.COM/PSPSOUT)



## DISABILITY DISASTER ACCESS & RESOURCES

### About

If you rely on power to operate life-sustaining medical devices (CPAP, BiPAP, oxygen, communication device, power wheelchair, etc.), your local Independent Living Center may be able to assist you with costs associated with accessible transportation, short-term housing support during a PSPS and/or a loaner back-up battery system. Go to the website or call for more information. Information is available in English and Spanish

### Website

[TINYURL.COM/SONOMADSLC](https://TINYURL.COM/SONOMADSLC)

### Email

Juan Orantes at [JORANTES@MYDSL.C](mailto:JORANTES@MYDSL.C)

### Phone

(707) 528-2745

### Phone Line Hours

Monday-Friday, 8:30am-5:00pm

# COVID-19 RESOURCES

## CALIFORNIA CORONAVIRUS INFORMATION

### About

You can get answers to questions about COVID-19 safety, testing, closures workplace safety and more. You can track your county's daily statistics.

### Website

[COVID19.CA.GOV](https://COVID19.CA.GOV)

### Phone Number

(833) 544-2374

### Phone Line Open

Monday-Friday, 8:00am-8:00pm  
Saturday-Sunday, 8:00am-5:00pm

## COVID-19 GUIDE FOR IMMIGRANT CALIFORNIANS

### About

If you're an immigrant living in California, you can learn how to protect yourself, your family, and your community from COVID-19 regardless of your immigration status. You can read the guide in English, Spanish, Chinese, Korean, Vietnamese and Filipino.

### Website

[TINYURL.COM/GUIDEFORALL](https://TINYURL.COM/GUIDEFORALL)

# REFERENCES

1. Sonoma County Hazard Mitigation Plan, 2016, <https://sonomacounty.ca.gov/PRMD/Long-Range-Plans/Hazard-Mitigation/Approved-Update>
2. Sonoma County Operational Area, Emergency Operations Plan, 2014, <https://sonomacounty.ca.gov/DEM/Emergency-Preparedness>
3. Sonoma County General Plan, Public Safety Element, 2020, <https://sonomacounty.ca.gov/PRMD/Long-Range-Plans/Hazard-Mitigation/Resources>
4. Emergency Management, Sonoma County 2019 Annual Report, <https://sonomacounty.ca.gov/Emergency-Management>
5. Cal Fire, Glass Fire, 2020, <https://www.fire.ca.gov/incidents/2020/9/27/glass-fire>
6. Cal Fire, Kincade Fire, 2019, <https://www.fire.ca.gov/incidents/2019/10/23/kincade-fire>
7. Listos California Emergency Preparedness Campaign, Vulnerability Profile for Sonoma County, Mathew C. Schmidlein, PhD and Maye Saepanh, 2019.

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